

Connect Up Program Timeline



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2019

• Connect Up Program & Core Teams Formed

• Early Planning & Research Performed

2020

Business Case Developed

• Public Outreach Begins

Commission Approves Project

• Business Processes Identified

• Business Case Prepared

• Request for Proposals Released

Vendor Evaluation & Selection Begins

Vendor Evaluation & Selection Continues

Commission Approves Contracts

• System Design & Integration Begins

Network Design Begins

Test Lab Constructed

Public Outreach Continues

2021

• Network Installation Begins

• System Integration & Testing Continues

• Employee Training Begins

2022

• Deployment Customer Communication Begins

• Meter Deployment Schedule Finalized

• System Integration & Testing Complete

• Employee Training Continues

• Mass Meter Installation Begins

• Day 1 Meter Benefits Rolled Out

2023

2024

Mass Meter Installation Continues

• Day 1 Meter Benefits Continue

Customer Communications Continue

2025

• Network Installation Complete

• Advanced Features & Enhancements Rolled Out

• Mass Meter Installation Continues

• Day 1 Meter Benefits Continue

• Customer Communications Continue

2026+

- Advanced Features & Enhancements Rolled Out
- Mass Meter Installation Continues
- Day 1 Meter Benefits Continue
- Customer Communications Continue