

Current

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FALL 2024



INSIDE: A MESSAGE FROM YOUR COMMISSIONERS | WHAT DOES PUBLIC POWER MEAN TO YOU?
COMMUNITY MINDED | FUTURE FOCUSED | STORM RESPONSE | MAKE YOUR OWN EMERGENCY KIT



Rebecca Wolfe
(Secretary)



Sidney Logan
(President)



Tanya Olson
(Vice President)

A Message From Your Commissioners

As a public utility, we are proud of the value we bring to our communities. We provide reliable and affordable electricity and water, essential resources for our lives. But the PUD is more than that. We educate students about electricity and safety, preserve our natural environment and help our most vulnerable customers.

On Sept. 1, we celebrated 75 years of electrifying Snohomish County and Camano Island. The tradition of public power stretches back to when electricity was a luxury – when a public utility was needed to build a grid to serve every person and business. That positive impact continues today.

Public power means your rate dollars stay in Snohomish County and Camano Island. Infrastructure investments ensure you have power and water when you need them. It means investing in our communities, our customers and the next generation.

As your publicly elected Board of Commissioners, we are proud of our history of public service and delivering reliable and clean electricity and water to our communities. We seek input and listen to you, our customer-owners, as we make decisions.

We welcome your involvement and encourage you to attend our board meetings, held twice each month. It is our privilege to serve you now and always.

Please visit snopud.com/commission for information on board meetings and a link to attend virtually.

What Does Public Power Mean to You?

To me, it's a legacy of bringing affordable, reliable and environmentally sustainable electricity to customers. It's reinvesting our customers' rate dollars back into the grid, the organization and the community. It's about working to save energy, reduce our carbon footprint and enhance our natural world.

This year, the PUD celebrates 75 years of public power in Snohomish County and Camano Island. During that time, work that the men and women of the PUD have invested in our community have built the utility into a world-class organization. I am proud to continue that legacy.

You'll likely have the same feeling after reading through the ensuing pages. We are busy collaborating with community partners, whether it's putting on our third annual Run for Warmth (page 4) or helping to build the new light rail that just arrived in our county (page 5).

Public power is the people like Sue, Chad and Ron (page 6) who work behind the scenes to ensure your power is restored as quickly as possible if you suffer an outage.

I'm proud of the innovation that is leading to a brighter future. We are developing battery energy storage projects, continuing our deployment of advanced meters through our Connect Up program, and making big improvements to our online customer portal, MySnoPUD, and our app.

Our industry and region face chal-



John Haarlow,
PUD CEO/GM



lenges: increasing electrification, generation resource concerns and more extreme weather events. But as we've shown over our first 75 years, we are ready to tackle issues and turn challenges into opportunities.

Check out the PUD's Strategic Plan at snopud.com/strategy.



Help Us Save

- ✓ **Save trees!** Go paperless today by visiting snopud.com/paperless
- ✓ **Save energy!** Turn your thermostat down a few degrees and save on your bill.
- ✓ **Save the planet!** Enroll in Carbon Solutions and support clean energy: snopud.com/carbonsolutions

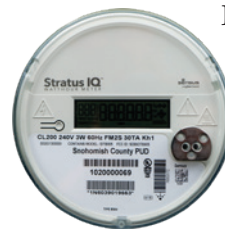
Energy Talk

Get PUD Info Right on Your Phone!

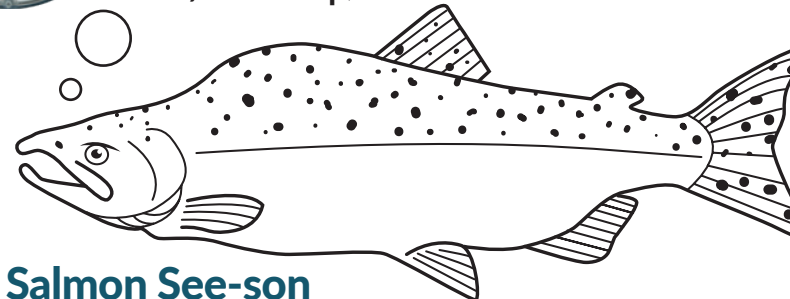
Download the MySnoPUD app for easy access to payment tools, usage data and outage information. You'll also receive push notifications right to your phone when you have a new bill or your due date is approaching. Download free from the Apple App Store or Google Play Store.



Connect Up Continues Deployment



In the first year of deployment, the PUD exchanged more than 40,000 advanced electric and water meters. Look for one of our Connect Up meter technicians to visit your home or business soon to exchange your meter. To view the many benefits of advanced meters, visit snopud.com/connectup.



It's Salmon See-son

October is a great time to visit Osprey Park to see salmon returning to spawn in the Sultan River! See if you can spot all five salmon species that live in the PNW. Due to the PUD's work over the years, next spring young salmon will have improved access and water conditions in the side channel to boost their chance of survival.

Can you help Zap find his favorite hard hat?

Look for it in the pages that follow. When you find it, use the QR code or URL on the back page to tell Zap where his hat is and enter for a \$100 bill credit!



Current

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Please fill in the missing colors in this edition of *Current* and share with us on one of our social channels!



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Customer Service
M-F, 8 a.m. – 5:30 p.m.
425-783-1000



Energy Hotline
Your source for energy-efficiency information
M-F, 8 a.m. – 5 p.m.
425-783-1700



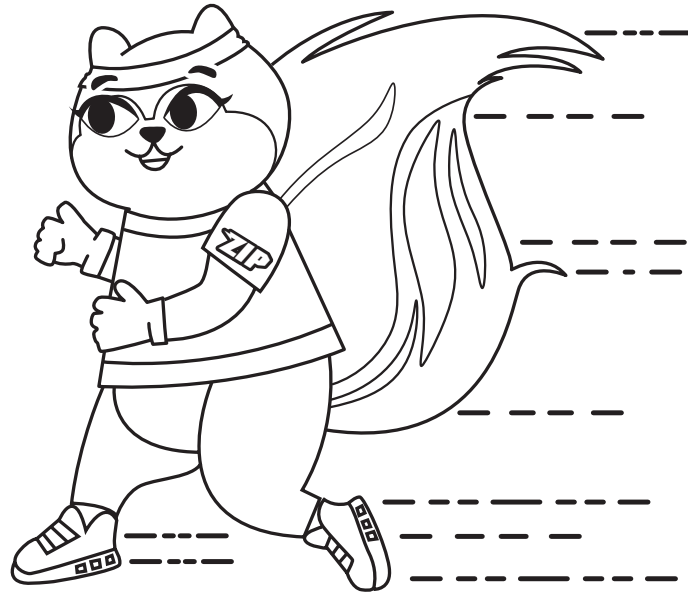
Community Minded

Lace Up Your Running Shoes!

The PUD and Snohomish Running Company invite you to the third annual Run for Warmth on October 13. Join us for a 5k, 10k, half or full marathon run that brings the community together for a day of fun, fitness, and community spirit!

Sponsoring the Run for Warmth allows the PUD to help raise funds for the Community Energy Fund (see below), which provides one-time grants for families and individuals who need assistance paying their energy bills.

Register and use code SNOPUD10 to save 10% on your registration and a portion of your fee will go to help community members stay warm this winter.



New Name, Same Great Way to Help Your Neighbors



Energy assistance for neighbors in need

Since 1982, Snohomish County and Camano Island community members have been helping their neighbors in need with temporary bill relief through the Project PRIDE program. We are pleased to announce that starting this fall this program will continue serving community members with a new name – Community Energy Fund.

Thank you to all who have donated through the years to help keep your neighbors safe and comfortable during hard times!

If you haven't donated before, now is a great time to sign up to help keep neighbors in need stay warm this winter.



Future Focused

Your PUD is building a stronger grid to meet growth, energize transportation and ensure reliable power.

Building Bigger

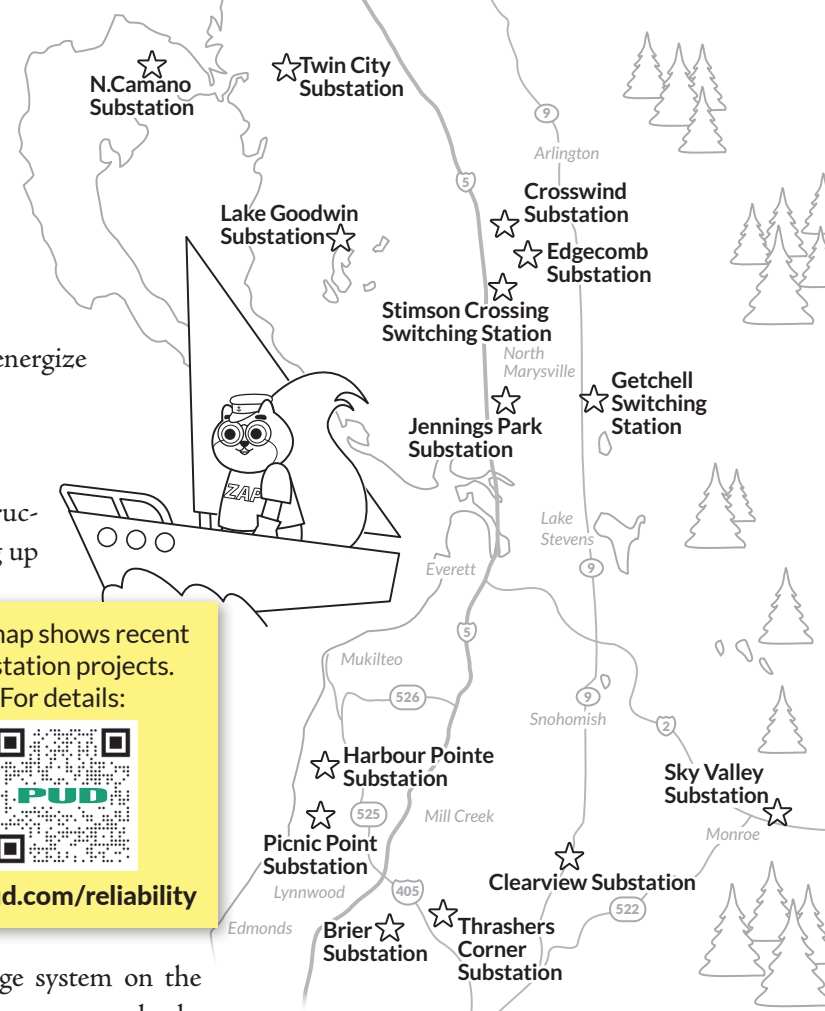
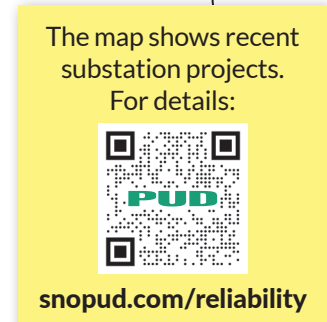
As more PUD customers electrify, we are building infrastructure to meet that demand. In Marysville, we are finishing up our new Jennings Park Substation, which will replace an aging, smaller substation. On Camano Island, we are rebuilding our Camano Substation with newer and larger equipment to meet future growth, increase reliability and make the site more environmentally friendly.

Building Batteries

We are building on the success of our Arlington Microgrid project and developing a 25-megawatt, 100-megawatt-hour battery energy storage system on the same site. The project, which is in partnership with clean energy leader Ameresco, will help us meet future energy demand and clean energy targets.

Building a Better Future

Next time you hop on the Link light rail in Snohomish County, think about the work it took to energize the trains you're riding on. Over the past decade, PUD crews spent more than 20,000 hours relocating poles, undergrounding wires and installing special transformers to ensure the light rail gets you to your destination. The PUD has already begun work for the extension to Everett.



Hey kids! Can you spot where you live on this map?

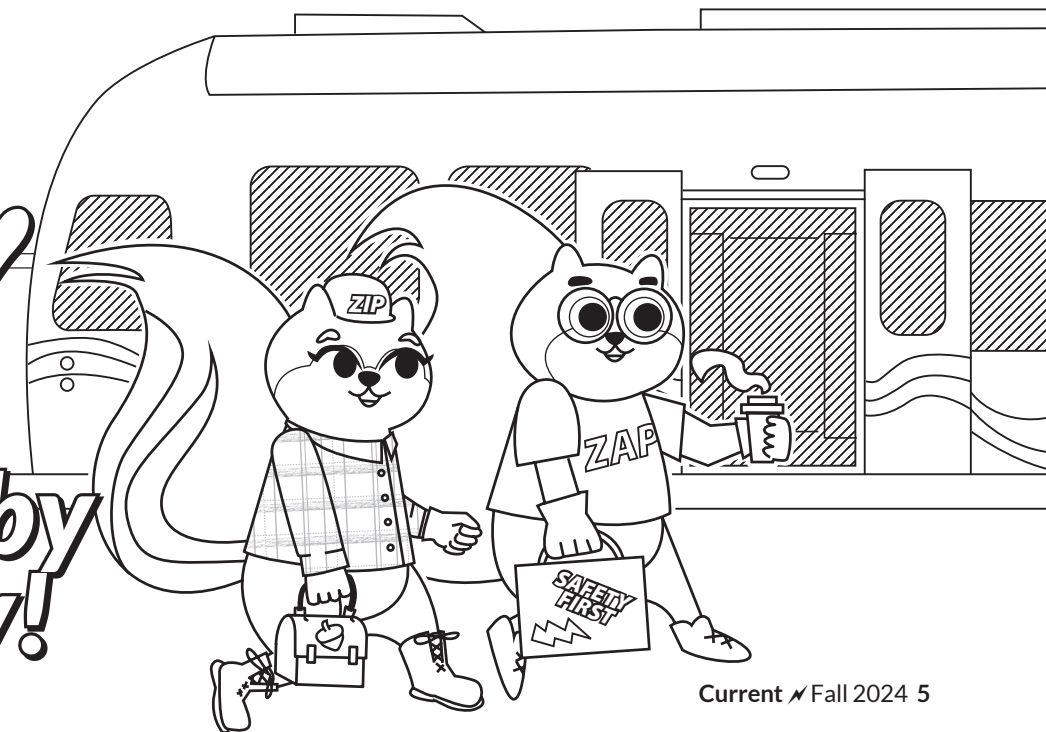
Can you spot 5 differences between these images of Zip and Zap's house?



In image on right: 1. One less cloud, ladder added to deck, flags on left side of tree gone, EV acorn is unplugged, window on front of house is square instead of round.

All aboard!

Powered by electricity!



PUD Storm Response: Behind the Scenes



Chad Grabner | Transportation

As a Journeyman Mechanic, Chad keeps the PUD's fleet moving during storms. With more than 600 vehicles to maintain, the PUD's Transportation shop is extra busy when crews are responding to storm damage. Chad and his colleagues work around the clock, responding to a variety of emergencies, from changing flat tires to fixing hydraulic lifts and topping up oil and fluids. Chad and our Transportation team keep the PUD moving!

Sue Martin | Warehouse

Repairs can't be made if crews don't have the poles, tools and equipment they need. During storm response, Sue and her mighty crew make sure that PUD and mutual-aid crews are fully equipped to get the job done. This means ensuring the nine warehouses we have across our service territory are stocked in advance and that everything is ready before the storm hits so crews can get to work restoring your power as soon as possible.



Ron Verburg | Energy Control Center

When a storm hits, Ron and his fellow PUD System Operators are the first to know. With eyes on the grid, they watch as power outages sweep across the map like a tidal wave as gusty winds roll in. That's when the work really begins. As the operators of our grid, Ron and his ECC colleagues track where damage has happened, coordinate with crews, storm staff and first responders to ensure restoration efforts are done safely and efficiently and re-energize power lines after repairs are complete.



Make Your Own Emergency Kit *

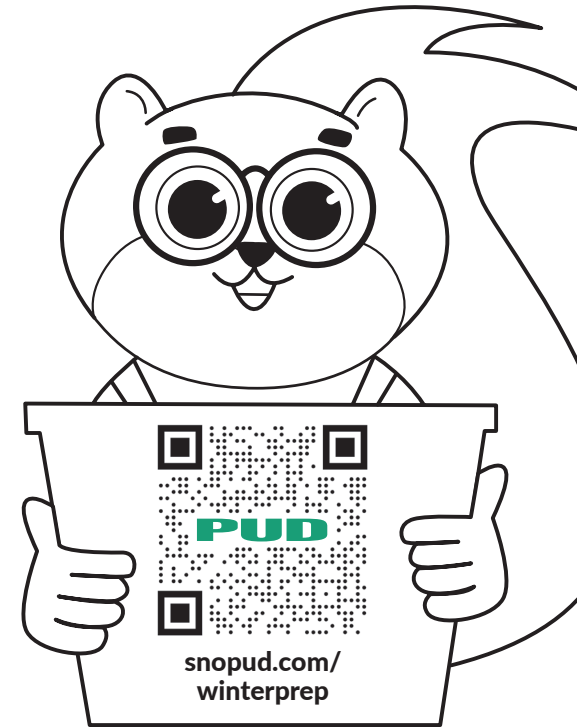
With storm season on the horizon, it pays to be prepared for possible power outages. The **word search below** lists items perfect for an emergency kit. Putting a kit together is a great family activity and provides an opportunity to talk about safety.

Use the QR code at right or visit snopud.com/winterprep for details on building an emergency kit. Find the key to the puzzle there too!

Q Y R D G E N E R A T O R I F
M V J L J F D I N I J Q Q C L
P E R L M N T S Z A L X F E A
W U D C N C M S U F O D O W S
K L Z I A C F P C F J U O A H
L M I Z C N G A E B Z V D T L
M W C O L A D B I J D H G E I
Y H G Y X E T L I S A B C R G
I F P N Q T G I E S Y L W I H
U Z D F O O I N O S L A F H T
V Q A C O O L E R N I N M F H
D R A B A T T E R Y B K K D S
R P V W R A D I O M O E V H U
C F I R S T A I D F O T S Z A
O I Z N H J Z K M G K K Q Z F

FIND THESE WORDS:

- | | | |
|------------|------------|-----------|
| Food | Blanket | First Aid |
| Water | Cooler | Candles |
| Battery | Ice | Book |
| Generator | Medication | Puzzle |
| Flashlight | | Radio |



Zap squirrels away items all year for his emergency kit!

Lost power?

Go to outagemap.snopud.com to report your outage.



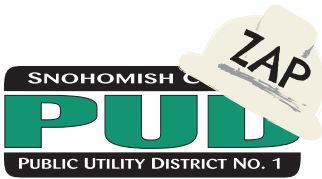
Outage texts:

Opt in to text alerts when you report your outage. We'll send updates on cause, status of repairs and when you can expect power to be restored.

Never approach fallen power lines. Stay at least 30 feet away and call the PUD at 425-783-1001 to report the location.

Clip out this bookmark



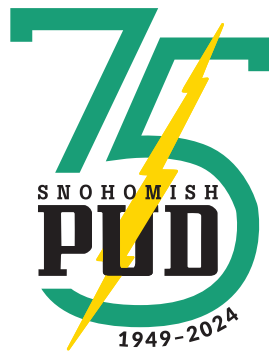


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We have grown a lot in the past 75 years. Since the PUD became an electric utility in 1949, the utility and our region have experienced tremendous growth:

	Year 1	Year 75
Electric rates	0.01/KWh	0.10/KWh
Snohomish Co. avg. home price	\$7,345	\$759,340
Snohomish Co. population	111,580	827,960
PUD total revenue	\$4 million	\$802 million
PUD customers*	41,451	377,269
PUD electricity sales	345,000 MWh	8.3 million MWh

*By meter count

Clip out this bookmark

Did you find Zap's missing hard hat?

Visit snopud.com/hardhathunt or use the QR code at right to tell him where it is and enter to win \$100 bill credit.

One entry per household. You must be a PUD customer to win. Entries close/winner drawn Nov. 1. You may also enter by contacting Customer Service, M-F, 8 a.m. – 5:30 p.m., 425-783-1000.

