

**PUD**

Energizing Life in Our Communities



# THE WIRE



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**T**o better serve north county customers, the new North County Community Office will open next month. This new office will replace our Stanwood and Arlington community offices, which close on March 14.

The new community office will offer full in-person customer service assistance. It will also feature seven public EV charging stations and meeting space for up to 75 people available for public rental.

The facility will also support up to 10 PUD line crews with a fully stocked warehouse and tool shop, improving the PUD's ability to respond to outages and maintenance work in Marysville, Arlington, Stanwood and beyond.

Another benefit of consolidating the Arlington and Stanwood offices at this location is the proximity to the PUD's Arlington Microgrid and Clean Energy Center project. The new location will be connected and supported by uninterrupted electrical service from the microgrid, improving resiliency in the event of emergency.

## Join Us for the North County Community Office Grand Opening!

★ Saturday, March 22 from 11:30 am to 2:30 pm  
17601 59th Ave. NE., Arlington

Enjoy a ribbon cutting, learn about our battery storage project, tour the Clean Energy Center, see pole-top rescue demonstrations and more!

Go to [snopud.com/northcounty](http://snopud.com/northcounty) for details.



**Grow Paperless!** Go paperless today and be entered to win a \$100 bill credit or \$100 tree certificate. We'll draw a winner each month. Already paperless? You can win too! Just visit [snopud.com/growpaperless](http://snopud.com/growpaperless) and enter.

View/report outages at [OUTAGEMAP.SNOPUD.COM](http://OUTAGEMAP.SNOPUD.COM) or report at 425-783-1001

## New PUD Commissioner Takes Office

Julieta Altamirano-Crosby took the oath of office on Jan. 7 and officially began her term as District 2 PUD Commissioner. She represents the southern portion of our service area, including Mukilteo, Lynnwood and Edmonds.

Visit [snopud.com/commission](https://snopud.com/commission) for more about the PUD’s Board of Commissioners, including upcoming agendas and past meeting information.



## Energy Block Party: April 26!

To celebrate the 55th Earth Day, the PUD will be hosting its third annual Energy Block Party at our HQ in downtown Everett April 26 from 10 am to 2 pm. There will be fun for kids and grown-ups, program info, giveaways, classes and more.

Watch [snopud.com/energyblockparty](https://snopud.com/energyblockparty) for details.

## Be Mindful of Meter Access

Please assist our staff by providing safe and unobstructed access to your electric or water meter. If you own a dog, please secure it away from your meter. Want to know when your meter read is scheduled to ensure easy access? Call Customer Service at 425-783-1000. Check out [snopud.com/meteraccess](https://snopud.com/meteraccess) for more information.



Soon all meters will be read remotely thanks to Connect Up! Visit [snopud.com/connectup](https://snopud.com/connectup) for more benefits.

## Get PUD Info Right on Your Phone



Download the MySnoPUD app for easy access to payment tools, usage data and outage information. You’ll also receive push notifications when you have a new bill or your due date is approaching. Download our app for free from the Apple App Store or Google Play Store.

## Save up to \$2,500 on a Heat Pump

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Customer Service: **425-783-1000**  
Monday-Friday, 8 am–5:30 pm  
1-877-783-1000 *outside Everett and in Western WA.*

Visit us online at [snopud.com](https://snopud.com)

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